

# The Three Function Approach Demonstrated with “Patient Care Triangles” ©

Kelley KM, Frankel RM, Cole SA

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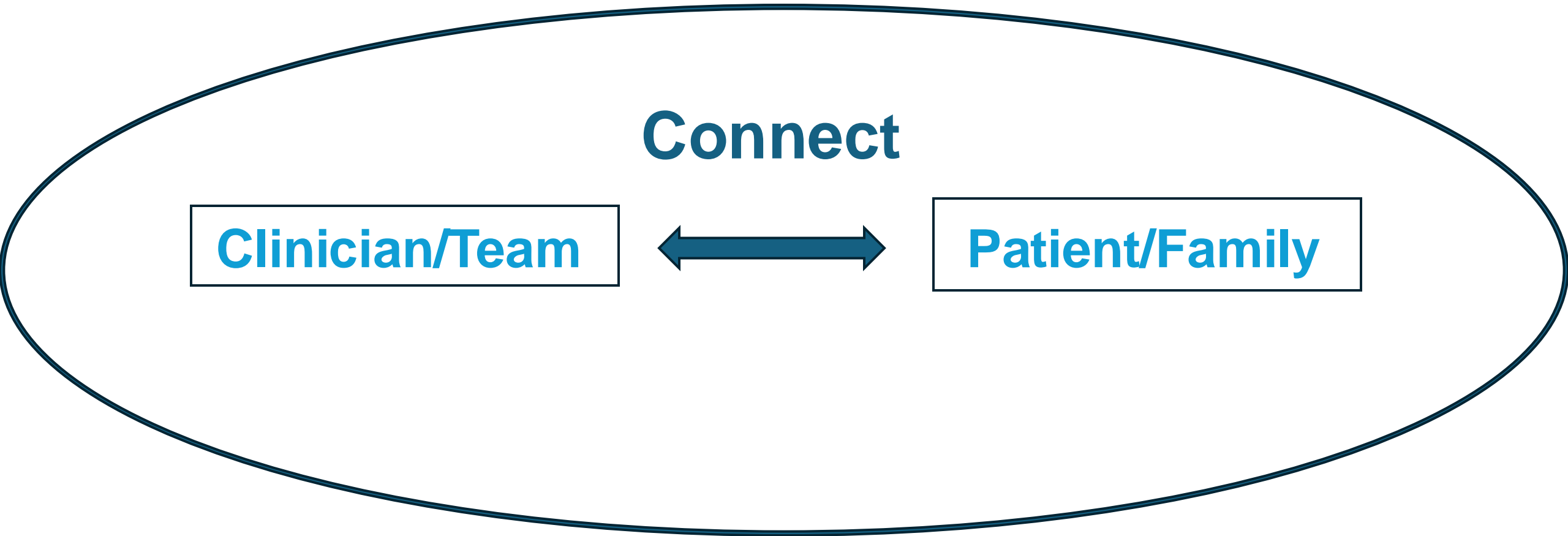
# **The Medical Interview & Relationship-Centered Care: The Three Function Approach, 4<sup>th</sup> Edition**

Cole SA, Frankel RM, Bird J, Skeff KM

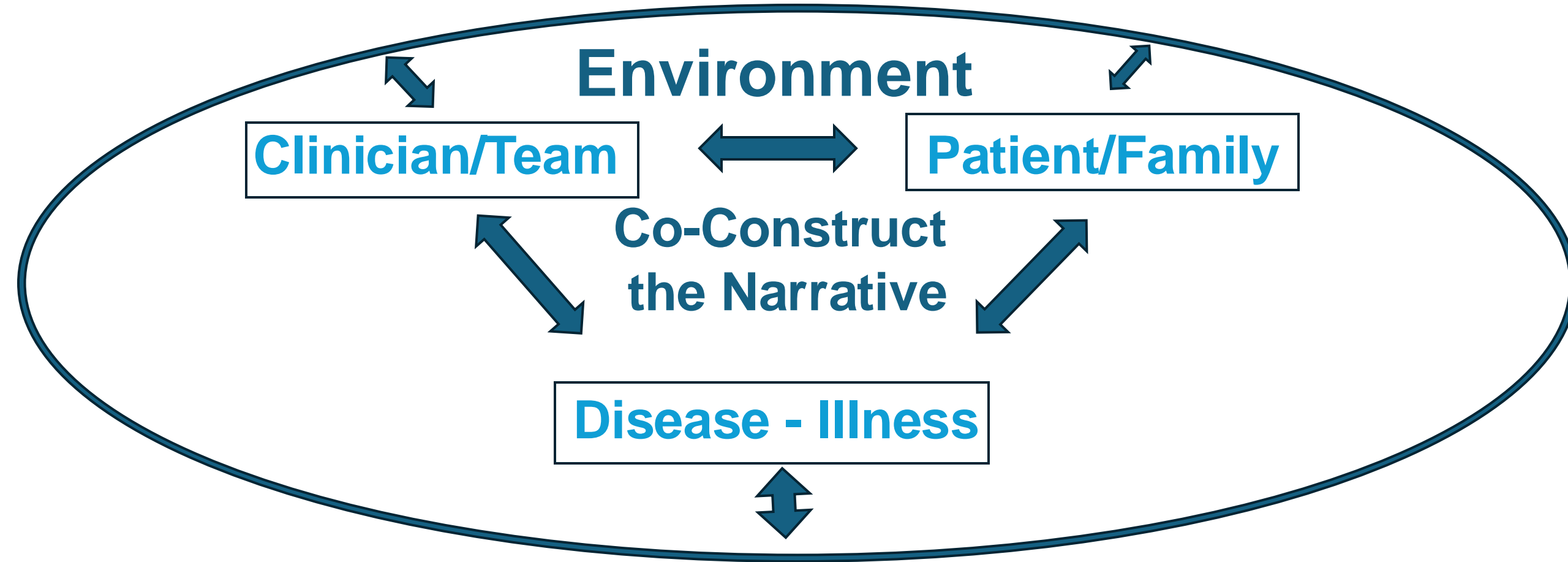
Elsevier, in press

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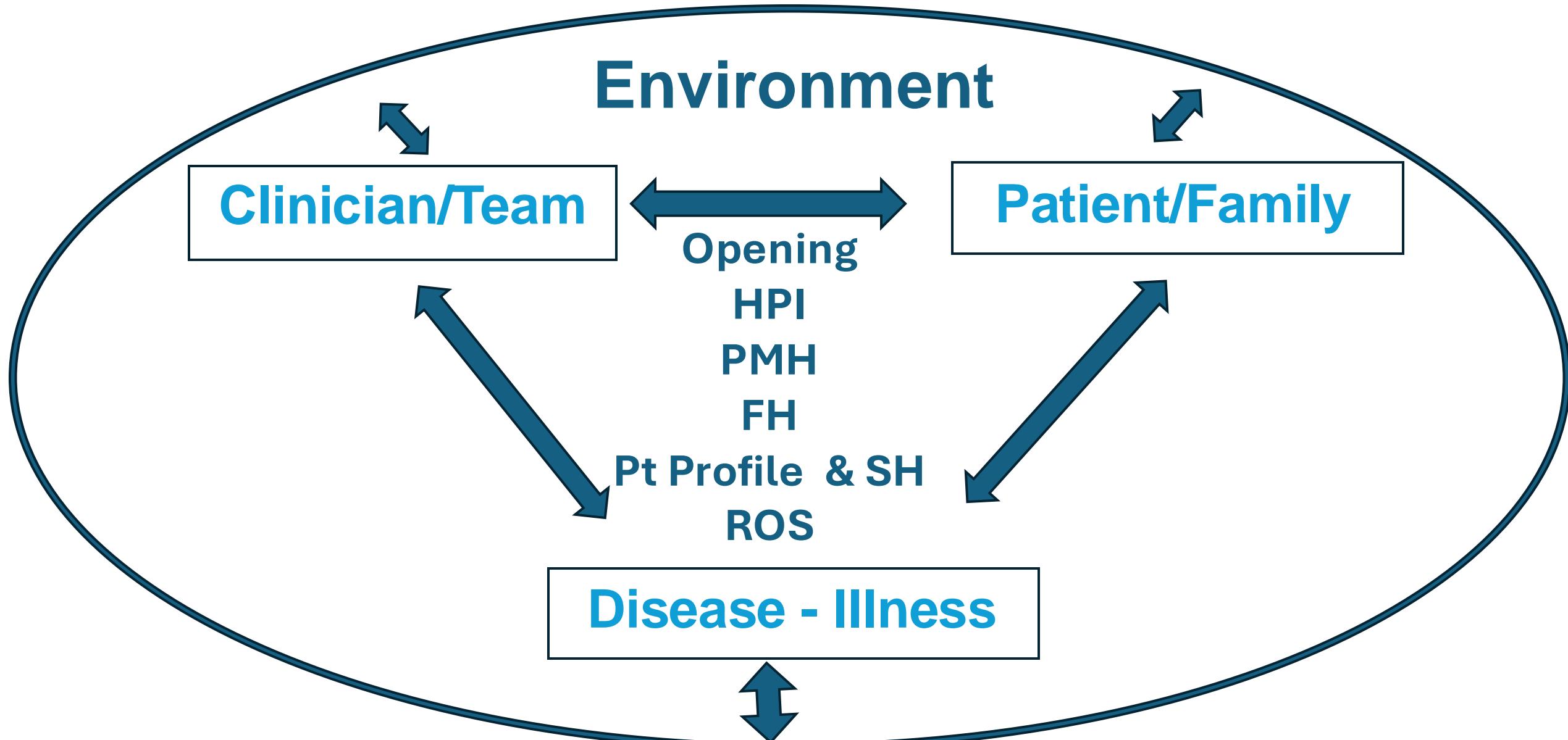
# Function 1 - Connect



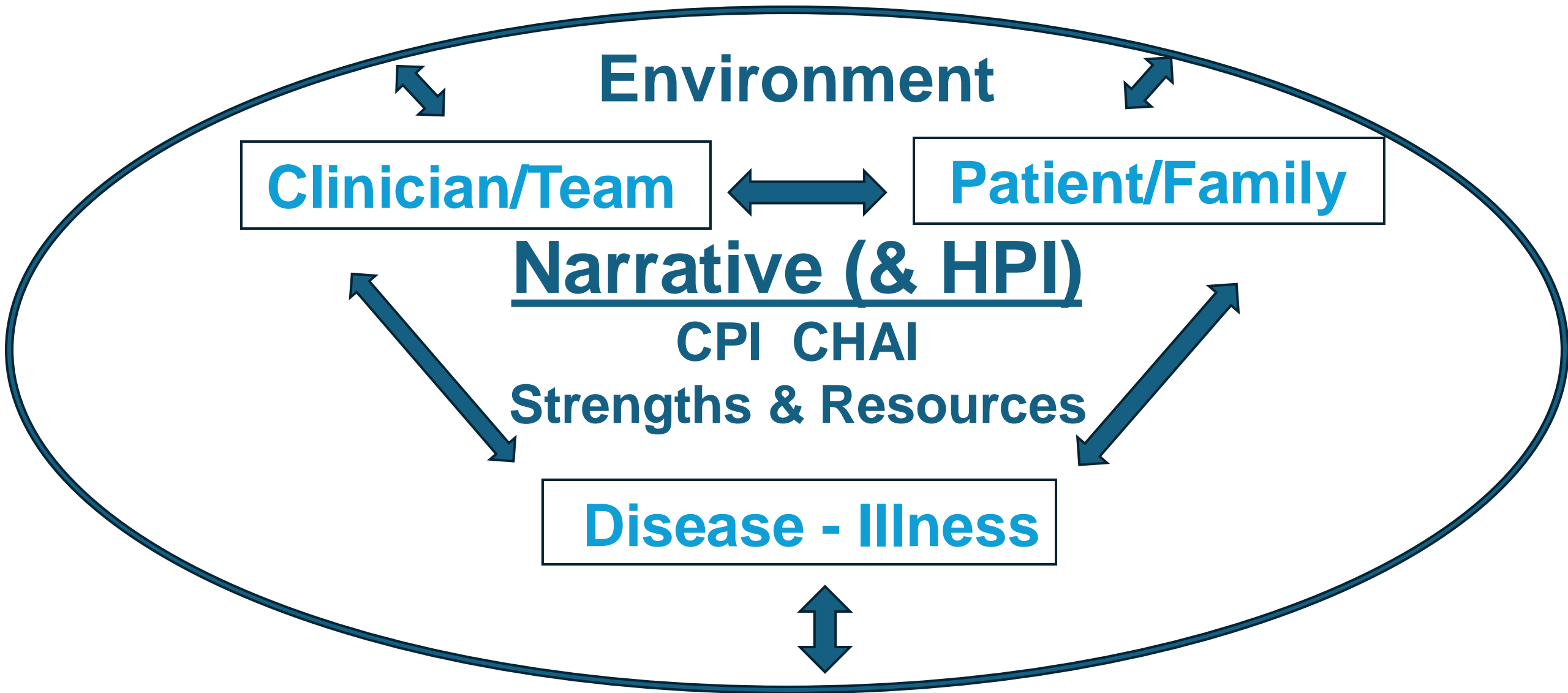
# Function 2 – Co-Construct the Narrative



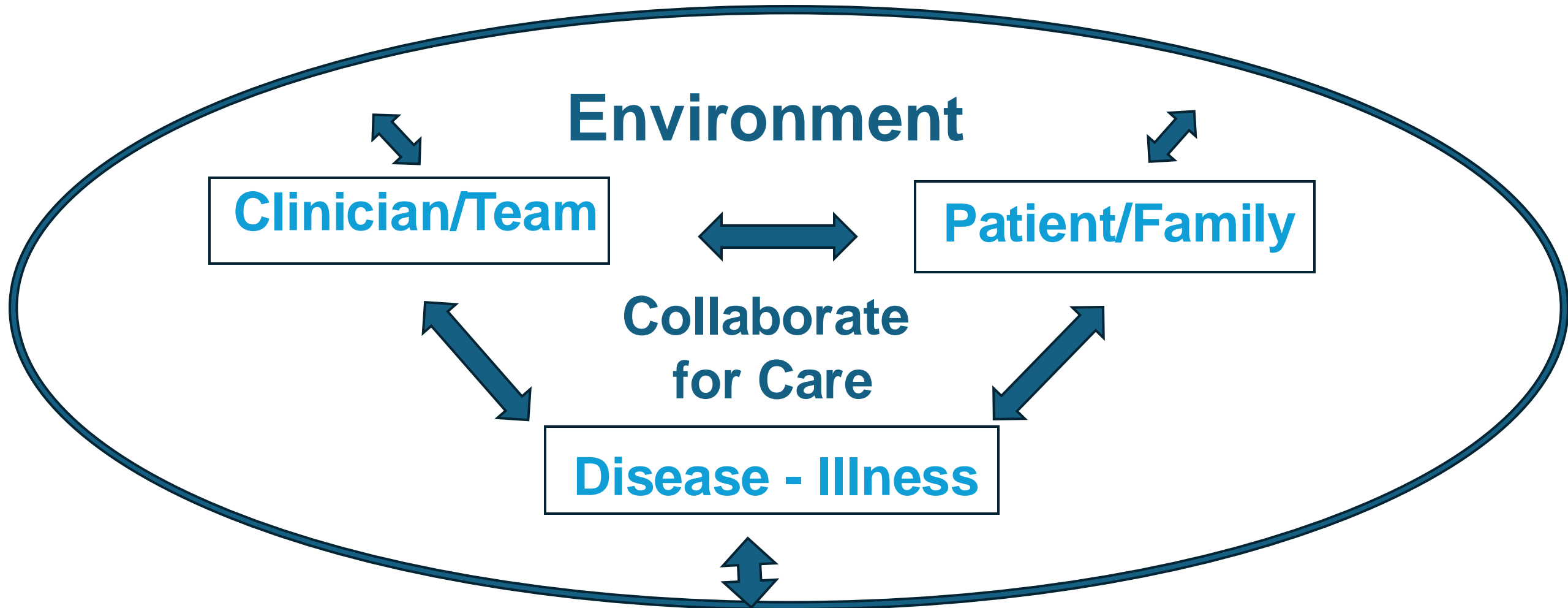
# Structures of the Narrative



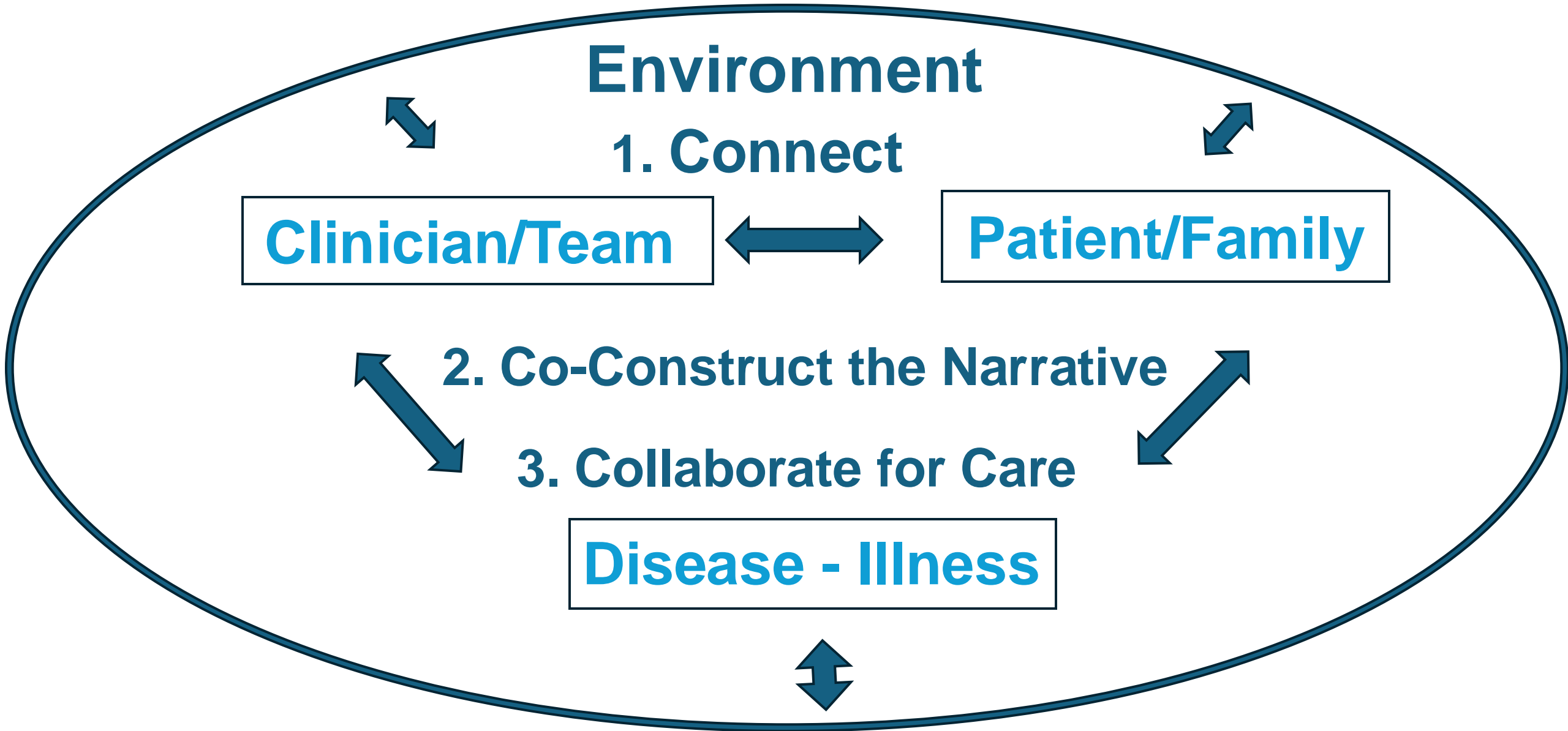
# Three Pillars of the Narrative (& HPI)



# Function 3 – Collaborate for Care



# The Three Function Approach





# Skills of the Three Function Approach

# Function 1 – Skills to Connect

## Skills to Connect

Invest in the beginning

Align empathically

Join

## Meta-Skills of Connection

Connect to Self in Context

Connect with Values

Connect Nonverbally

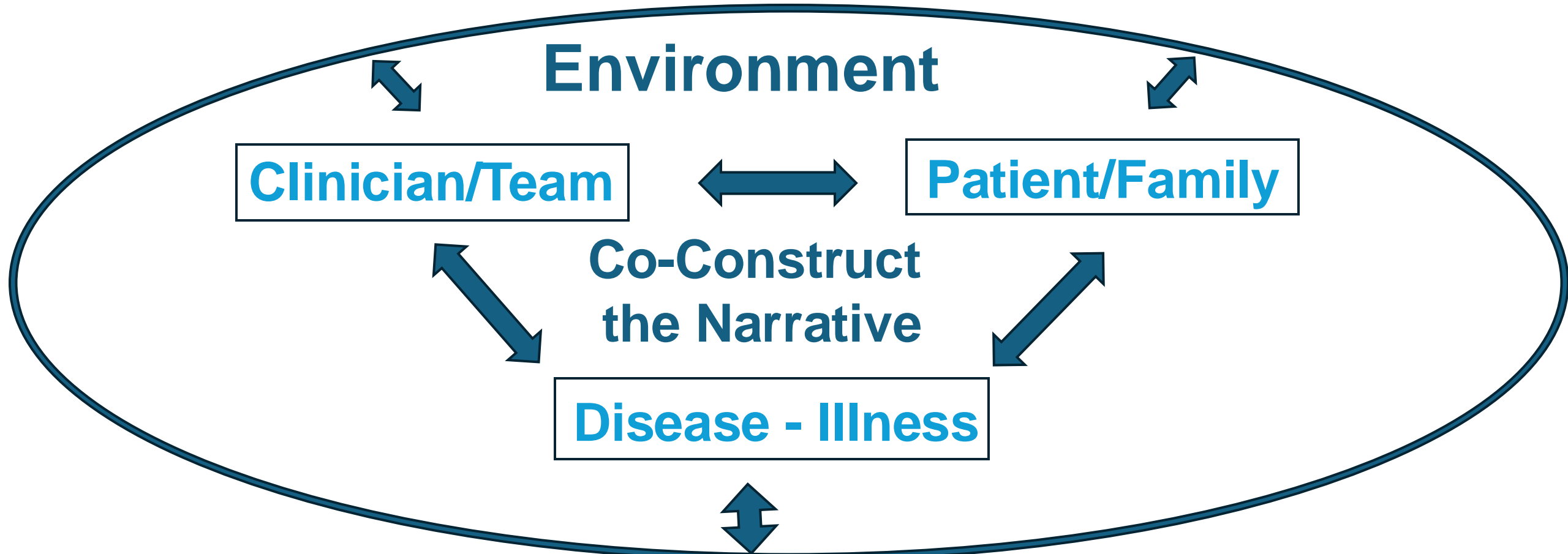
## Connect

**Clinician/Team**



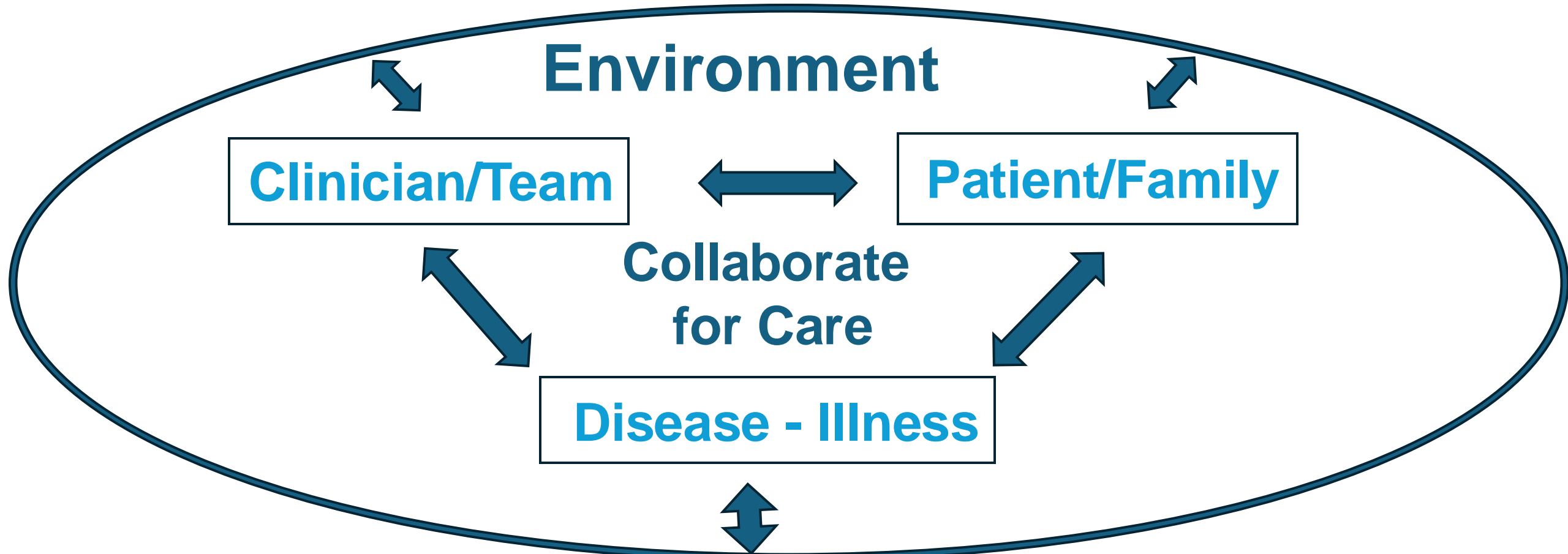
**Patient/Family**

# Function 2 – Skills to Co-Construct



**Skills to Co-Construct the Narrative**  
Elicit all Concerns/Negotiate Agenda  
Questioning, Facilitation,  
Clarification/Direction, Checking/Summarization

# Function 3 – Skills to Collaborate



## Skills to Collaborate for Care

ARTS/Assess Adherence

BAP & BAP-MI

Close the Interview w/Connection & Continuity

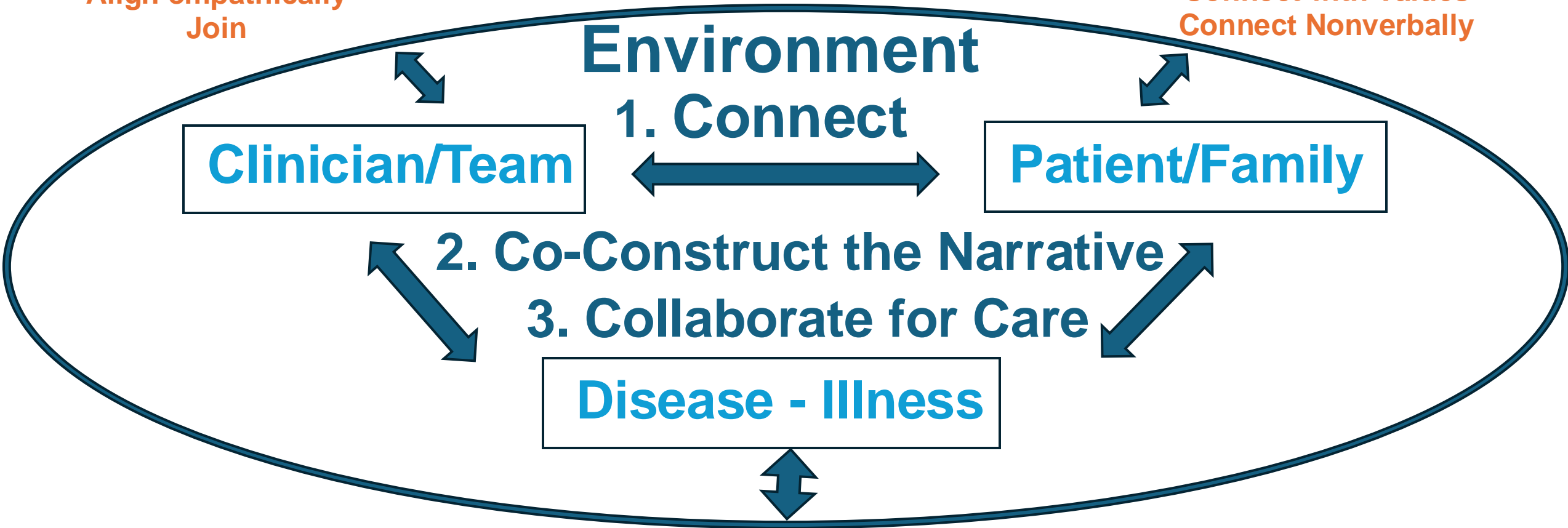
# Skills of the Three Functions

## Skills to Connect

Invest in the beginning  
Align empathically  
Join

## Meta-Skills of Connection

Connect to Self in Context  
Connect with Values  
Connect Nonverbally



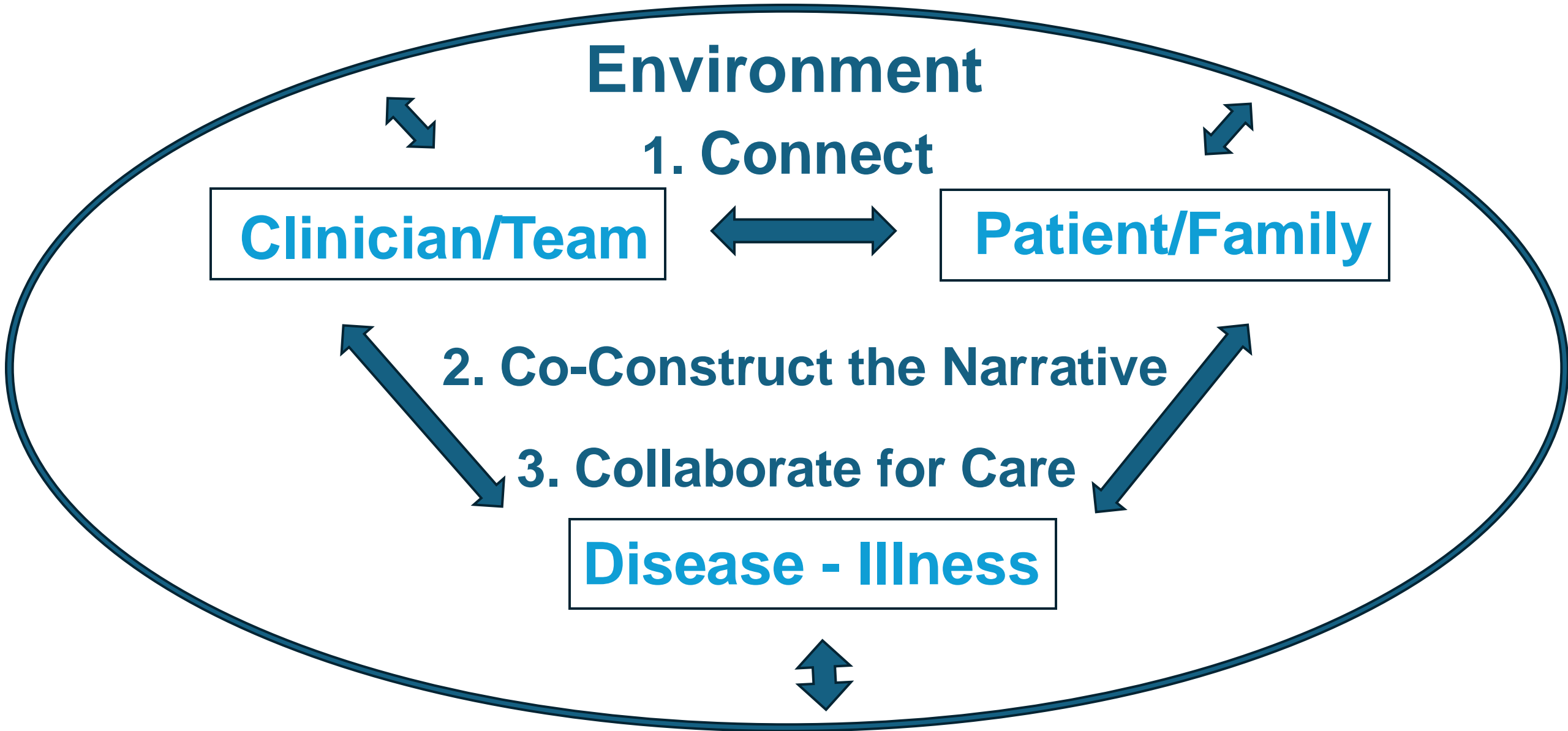
## Skills to Co-Construct the Narrative

Elicit all Concerns/Negotiate the Agenda  
Questioning, Facilitation,  
Clarification/Direction, Checking/Summarization

## Skills to Collaborate for Care

ARTS/Assess Adherence  
BAP & BAP-MI  
Close the Interview w/Connection & Continuity

# The Three Function Approach



**Environment**

**1. Connect**

**Clinician/Team**

**Patient/Family**

**2. Co-Construct the Narrative**

**3. Collaborate for Care**

**Disease - Illness**

ELSEVIER  
IN PRESS

**THE  
MEDICAL INTERVIEW  
& Relationship-Centered Care**

**THE 3 FUNCTION APPROACH**  
4th Edition



**CONNECT  
CO-CONSTRUCT  
COLLABORATE**

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